



- All complaints relating to Bullying, Harassment, Discrimination and Sexual Harassment shall follow the process specified in the Bullying, Harassment and Discrimination Policy and Procedure and the Sexual Harassment Policy and Procedure. Issues requiring disciplinary action will follow the Staff Discipline Policy and Procedure.
- Where a decision or outcome is in favour of the student, the RTO shall follow the required action and recommendation from a third party mediator to satisfy the student's appeal as soon as practicable.