Policies & Procedures

Mandatory Reading for Direct Support Professionals



As a new staff member, you are required to read and follow our policies and procedures. Policies and procedures are accessed in the online document library called **Document Central**, located via the **Staff Hub** in SharePoint. You will be invited to join these sites as part of your recruitment process.

Policy and Procedures are updated from time to time to reflect changes in regulatory requirements and/or best practise. You will be notified via email alert of updates from time to time.

Documents, Policies & Procedures that must be read before your first shift

- 1. Bullying, Harassment and Discrimination
- 2. Conditions of Employment
- 3. Incident Reporting
- 4. OHS
- 5. Privacy and Confidentiality
- 6. Sexual Harassment and Assault
- 7. Transport and Vehicles
- 8. Mobile Device Information Statement

Policies and procedures that must be read within your first three months of work

- 1. Emergency Management and Evacuation
- 2. Employee Assistance Program
- 3. First Aid
- 4. Positive Behaviour Support
- 5. Risk Management
- 6. Staff and Volunteer training and Development
- 7. Stakeholder Satisfaction, Feedback or Complaints
- 8. Work-cover and Return to Work

Please notify your supervisor if you have any issues with accessing Document Central or any questions related to the policies and procedures you have read.